



ANNOUNCEMENTS

Thank you for the warm welcome of the inaugural issue of the [IT Insights Newsletter!](#)

It was distributed to thousands of Staff and Students and we received some great feedback and many submissions to the contest. *(See the list of winners below!)*

We look forward to continued success and interaction with our readers! In case you missed a past issue, they are available online at the [I.T. Services webpage](#).



FEATURED PROJECTS & INITIATIVES

IT Client Services: We are working on a new digital queueing system that will streamline access to Registration, Parking, OneCard, International, Financial Aid, Student Retention and Academic Advising and the IT Helpdesk. Stay tuned for **FrontDesk**.

IT Systems: In partnership with our International Department the IT Web team at St. Clair has effectively devised a platform with the objective of enhancing student engagement. This platform serves as a means for students to establish connections with Student Ambassadors and Staff members in order to seek assistance. We cordially extend an invitation to you to explore this recently introduced feature on our [official St. Clair web page](#).

IT Enterprise: Continued work on implementing the Cisco VOIP phone system across all campuses.



MONTHLY FEATURES

IT CLIENT:

Welcome To Windows 11! [Read about some cool new features.](#)

IT ENTERPRISE:

[How does that Cisco phone on your desk really work?](#)

IT SYSTEMS:

We are pleased to announce [PowerBi reporting](#) - a new way of reporting!



TEAM SPOTLIGHT

The Information Technology Services Team would like to welcome **Murray B.** as our newest member. He joins the College team after 15 years with the Windsor-Essex Health Unit.

Prior to his time with the Health Unit, Murray studied Computer Science here at St. Clair College. He is very excited to be here to share his experience and expand his knowledge in supporting our Staff and Students.



Welcome to the Team Murray!



THE CYBERSECURITY CORNER

The Importance of Strong & Secure Passwords

Having strong and secure passwords is really important in today's digital world. Passwords act as the first line of defense against unauthorized access to our accounts, ensuring the protection of our personal data, financial information, and online identities. It's all about keeping your personal information safe when you use the internet. Here's why strong passwords matter:

- 1. Keeping Bad Guys Out:** Strong passwords make it difficult for hackers to access your accounts. With weak passwords, they can easily guess or crack them, but strong passwords pose a greater challenge.
- 2. Protecting Personal Info:** Strong passwords safeguard your banking details, emails, and social media, preventing identity theft and fraud. It's like locking your important stuff in a secure box that only you can open.
- 3. Stopping Guessing Games:** Some hackers try a lot of different passwords until they find the right one. It's like trying every possible combination until something works. But if your password is strong, it's like having a secret code that's really hard to guess. It makes their job much tougher.
- 4. Dealing with Data Breaches:** Sometimes, big companies get hacked, and lots of user accounts and passwords get exposed. If you use the same password for different accounts, a breach in one place can put all your other accounts at risk. But if you have strong and unique passwords, even if one account is compromised, the others stay safe.

To make your passwords strong and secure, here are some simple tips:

- Use a mix of uppercase and lowercase letters, numbers, and special characters.
- Avoid obvious choices like your name, birthdate, or common phrases.
- Create a unique password for each account and avoid reusing them.
- Regularly change your passwords to enhance security.
- Consider using password managers to generate and remember strong passwords.

Following these tips will better protect you online and ensure the privacy of your personal information.

GRIFF'S PRO TIP OF THE MONTH



Have you ever closed a browser tab by accident and then couldn't find that same page again? If you press the **Ctrl + Shift + T** buttons on your keyboard, the closed tab will reappear!

THIS MONTH'S CONTEST

There are Griffins all over our *Newsletter* and *Articles*! Help count them all (*including partial Griffins*) and submit your guess.

Use this [online form](#) to submit your answer. Three (3) winners will be chosen at random.

[Click here to see contest rules.](#)

LAST MONTH'S CONTEST WINNERS

Congratulations to our **3 WINNERS** from last month's contest!

They found and decoded the hidden message correctly:

"SAINTS NATION"

Maria MacDonald

Stephanie Pollock

Maya Paglia

HOURS OF OPERATION:

IT HELPDESK (x2500)

Mon-Thu: 8am to 8pm
Fri: 8am to 7:30pm

IT CLIENT SERVICES

Mon-Fri: 8am to 10pm
September - June

Mon-Fri: 8am to 5pm
June-September

IT AUDIO/VIDEO

Mon to Thu: 8am to 8pm
Fri: 8am to 7:30pm

Something you'd like to see in future issues?

[Drop Us a Line](#)

I agree to receive electronic messages from St. Clair College containing information and offers with respect to activities and services that may be of interest to me. I may withdraw this consent at any time by [unsubscribing](#).